

MED HEALING LLC

MEDICAL DISCLAIMER AND LIMITATIONS OF TELEHEALTH SERVICES

Effective Date: August 1, 2026

IMPORTANT NOTICE REGARDING THE USE OF TELEHEALTH SERVICES

Med Healing LLC is committed to delivering compassionate, evidence-based, physician-led healthcare through secure telehealth technology. While telehealth offers a convenient and effective way to access medical care for many conditions, it is not a substitute for every type of healthcare service.

This Medical Disclaimer explains the limitations of telehealth, the scope of services offered by Med Healing LLC, and important information regarding patient responsibilities.

By accessing our website, scheduling an appointment, purchasing services, or participating in a telehealth consultation with Med Healing LLC, you acknowledge that you have read, understand, and agree to the information contained in this Medical Disclaimer.

1. LIMITATIONS OF TELEHEALTH

Telehealth allows licensed healthcare professionals to evaluate, diagnose, educate, and manage many medical conditions using secure audio and/or video communication technologies.

However, telehealth has inherent limitations because providers are unable to perform a comprehensive hands-on physical examination.

Certain medical findings—including abnormalities that require palpation, auscultation, specialized neurological testing, or other in-person assessments—may not be detectable through virtual care alone.

Accordingly, telehealth may not be appropriate for every patient or every medical condition.

2. NO SUBSTITUTE FOR IN-PERSON MEDICAL CARE

Telehealth should not be viewed as a replacement for comprehensive primary care, emergency medical services, or situations requiring direct physical examination.

The treating physician or healthcare provider may determine that your condition cannot be safely or appropriately evaluated through telehealth.

When clinically indicated, you may be instructed to:

- Schedule an in-person appointment with your primary care provider.
- Visit an urgent care center.
- Seek evaluation by a medical specialist.
- Obtain laboratory testing.
- Obtain diagnostic imaging.
- Proceed immediately to the nearest emergency department.
- Call 911.

These recommendations are made in the interest of patient safety and according to accepted standards of medical practice.

3. NO GUARANTEE OF DIAGNOSIS OR TREATMENT

Medical care is individualized.

The information available during a telehealth visit may be limited by:

- The quality of the audio or video connection.
- Lighting and camera positioning.
- Patient-provided history.
- Availability of prior medical records.
- Absence of a physical examination.
- Lack of immediate diagnostic testing.

As a result, completion of a telehealth consultation does **not** guarantee:

- A definitive diagnosis.
- A prescription.
- A medication refill.
- Laboratory orders.
- Imaging studies.
- Medical documentation.
- Referral to a specialist.
- A specific treatment recommendation.
- Resolution of symptoms.

Medical recommendations are based solely upon the professional clinical judgment of the treating physician or healthcare provider.

4. EMERGENCY MEDICAL CONDITIONS

Med Healing LLC does **not** provide emergency medical services.

Telehealth should **never** be used as a substitute for emergency medical treatment.

If you experience symptoms including, but not limited to:

- Chest pain
- Severe shortness of breath
- Stroke symptoms
- Sudden weakness or paralysis
- Loss of consciousness
- Seizures
- Severe allergic reactions
- Significant bleeding
- Serious head injury
- Suicidal thoughts or psychiatric emergencies
- Any other life-threatening condition

Call 911 immediately or proceed to the nearest emergency department.

Do not delay emergency medical care while attempting to contact Med Healing LLC.

5. PRESCRIPTIONS

Not every medical condition requires prescription medication.

The treating physician or healthcare provider determines whether medication is clinically appropriate based upon:

- Your medical history.
- Current symptoms.
- Available medical records.
- Clinical evaluation.
- Applicable medical guidelines.
- Federal and state laws.

Completion of a telehealth consultation does **not** guarantee that medication will be prescribed.

Med Healing LLC does **not** prescribe or manage controlled substances, stimulant medications, or prescription medications intended primarily for weight management through its virtual telehealth services.

6. PATIENT RESPONSIBILITIES

Patients are responsible for:

- Providing complete, truthful, and accurate medical information.
- Informing the provider of allergies, medications, and significant medical history.
- Participating from a private and safe location whenever reasonably possible.
- Using equipment capable of supporting the telehealth visit.
- Following medical recommendations.
- Seeking emergency care when advised.

Failure to provide complete or accurate information may affect the provider's ability to safely evaluate and treat your condition.

7. TECHNOLOGY LIMITATIONS

Although Med Healing LLC utilizes secure telehealth technology whenever reasonably available, technical difficulties may interfere with the delivery of care.

Examples include:

- Internet interruptions.
- Audio failure.
- Video failure.
- Device malfunction.
- Software compatibility issues.
- Power outages.

If technical limitations prevent the safe completion of your visit, the provider may recommend rescheduling or pursuing in-person care.

8. CONTINUITY OF CARE

Telehealth represents one component of your overall healthcare.

Patients are encouraged to maintain an ongoing relationship with a primary care provider and appropriate specialists when indicated.

Med Healing LLC does not replace the need for routine preventive care, recommended screenings, vaccinations, chronic disease management requiring physical examination, or other medically necessary in-person services.

9. WEBSITE AND EDUCATIONAL CONTENT

Information provided on the Med Healing LLC website, social media pages, newsletters, educational materials, blogs, and other communications is intended for general educational purposes only.

Such information should not be interpreted as personalized medical advice and does not establish a provider-patient relationship.

Medical decisions should be made only after consultation with a qualified healthcare professional familiar with your individual circumstances.

10. NO WARRANTY OR GUARANTEE

Med Healing LLC makes no representation or warranty regarding:

- The availability of telehealth services.
- The suitability of telehealth for every medical condition.
- A particular diagnosis.
- A specific treatment recommendation.
- Clinical outcomes.
- Symptom resolution.
- Prescription availability.

Healthcare outcomes depend upon numerous factors, many of which are beyond the control of Med Healing LLC.

11. PROVIDER DISCRETION

The treating physician or healthcare provider retains sole professional discretion to determine:

- Whether telehealth is appropriate.
- Whether additional evaluation is necessary.
- Whether medication should be prescribed.
- Whether laboratory testing or imaging is indicated.
- Whether referral to another healthcare provider or healthcare facility is appropriate.

These decisions are made in accordance with accepted standards of medical practice and applicable federal and state law.

12. ACKNOWLEDGMENT

I acknowledge that I have read and understand the Med Healing LLC Medical Disclaimer and Limitations of Telehealth Services.

I understand and agree that:

- Telehealth has inherent limitations and cannot replace every aspect of in-person medical care.
- Certain medical conditions require physical examination, diagnostic testing, urgent evaluation, or emergency treatment.
- Med Healing LLC does not provide emergency medical services.
- Completion of a telehealth consultation does not guarantee a diagnosis, prescription, treatment plan, or specific medical outcome.
- Medical decisions are made solely at the professional discretion of the treating physician or healthcare provider.
- I agree to comply with this Medical Disclaimer as a condition of receiving services through Med Healing LLC.